

Time Rates (South Yorkshire)	Cost (Exc. Vat)
Pay as you go remote support (Over Internet if Working)	£60 Per Hour £35 30mins £25 After 1hr 30mins Increments
General Consultancy (Desktop PC, Networking, Troubleshooting)	£520 Per Day
Jobs more than 25 miles from South Yorkshire	£650 Per Day
Unsociable Hours 10pm to 9am (inc. Weekends)	£105 Per Hour
Removal of Viruses and Spyware (inc. Loan of Software)	£50 Per Hour
Normal Time Rate (Troubleshooting and Small Jobs)	£280 Half Day
Normal Time Rate (Troubleshooting and Small Jobs)	£70 Per Hour

Preventive Maintenance & Business IT Support	Cost (Exc. Vat)
Small Business Support (6 Days Per Year) – 1 Server and 5 Users	£200 Monthly
IT Support Rate (15 Days Per Year) – 2 Servers and 10 Users	£300 Monthly
SBS Support & 10 User (ADSL, Email, 3G Backup, Web, Firewall FTP)	£400 Monthly
IT Support Rate (26 Days) Always about – 5 Users	£500 Monthly
Telephone & Remote Connection Support – 30 Users	£1,000 Monthly
IT Support Rate (Up to 1 Day Per Week)	£1,500 Monthly

Virtual Online Services	Cost (Exc. Vat)
Dedicated Server Hosting (Your Own Helpdesk/Online Database)	£75 Per Month
Offer Your Customers a Helpdesk & Remote Admin	£75 Per Month
Offsite Server Backup (Including free restores)	£10 Per Month

Internet Solutions (Web Hosting, Emails, Search Engines)	Cost (Exc. Vat)
Search Engine Optimisation Service (SEO)	£50 Per Page
We Submit Your Website Monthly to Relevant Search Engines	£50 Per Page
Web Ranking Report & Key Words Optimisation – We Provide Detailed Web Analytics Reports	£500
Reliable & Powerful Managed UK Hosting Service Without the Costs	£120 Per Year
Professional Microsoft Exchange Email (Calendar, Contacts etc)	£10 Per Month
Mail Distiller (Virus Spyware Removal) Server Based Spam Solution	£3.50 Per Month



Support
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